Terms & Conditions

In this agreement, the terms **“you”** and **“user”** refer to the client utilizing the platform, while **“Redmondsterling”** refers to the platform operator.

By accessing or using any of Redmondsterling’s services, users confirm that they have read, understood, and agreed to be bound by these Terms and Conditions, as well as the accompanying Privacy Policy.

This agreement constitutes a legally binding contract. Users are strongly advised to review it carefully before engaging with any services provided by Redmondsterling.

By registering, accessing, or using the platform, users acknowledge and agree to comply with these Terms. If a user does not agree with any part of these Terms, they must refrain from using the platform.

Redmondsterling reserves the right to amend or update these Terms at its sole discretion. Users will be notified of any material changes along with their effective date. Continued use of the platform following such updates constitutes acceptance of the revised Terms. If users do not agree with the changes, they must discontinue use of the platform and close their accounts.

Protection of Funds

The protection of user funds is a top priority at Redmondsterling. We are committed to implementing robust security measures designed to safeguard client assets against unauthorized access.

We employ advanced technological systems along with strict **KYC (Know Your Customer)** and **AML (Anti-Money Laundering)** procedures to ensure compliance and security.

Unauthorized accounts are strictly prohibited. All activities on the platform are conducted in accordance with applicable laws and tax regulations.

While Redmondsterling takes all reasonable measures to protect user funds, users acknowledge that no system can guarantee absolute security.

Withdrawal Policy

Redmondsterling provides flexible withdrawal options while maintaining strict security and compliance standards. The following conditions apply:

- **Managed Accounts:** A 20% upfront fee is required prior to any withdrawal. This fee cannot be deducted from the trading account balance.
- **Account Verification:** Accounts that are not fully verified will incur a 20% charge on the withdrawal amount.

These policies are designed to ensure fair usage of the platform and maintain a secure trading environment.

Users are strongly encouraged to complete account verification promptly and actively comply with platform requirements to avoid additional charges or delays. Failure to meet these conditions may impact withdrawal processing times.

Information and Guidelines for Law Enforcement Requests

For all legal and law enforcement inquiries, authorized officials must submit requests via email to:

support@redmondsterling.email

Requests submitted through other channels, including customer support, will not be processed.

Mandatory Requirements for Requests:

- Must be submitted by an authorized legal entity or representative
- Must include a valid legal basis
- Must clearly specify details of the client or transaction involved
- Must originate from an official government email domain or include a verifiable physical return address

Commitment to Privacy

Redmondsterling is committed to protecting user privacy. Our data practices are detailed in the Privacy Policy, which forms an integral part of these Terms and Conditions.

By using our services, users acknowledge and accept the terms outlined in the Privacy Policy. Any updates will be reflected with a revised “Last Updated” date. Continued use of the platform signifies acceptance of any changes.

Grounds for Data Collection

The collection and processing of personal data are necessary for providing services, fulfilling contractual obligations, and complying with regulatory requirements.

“Personal Data” refers to any information that can identify an individual user. By using the platform, users consent to the collection, storage, and use of such data.

Users retain the right to withdraw consent where processing is based solely on consent.

Tracking Technologies

Redmondsterling uses cookies, pixels, and similar tracking technologies to enhance user experience and platform functionality.

We may also use analytics tools such as **Google Analytics** to monitor usage patterns, including page visits and session duration. This data is collected in an aggregated and non-identifiable format.

Restrictions and Violations

Users are strictly prohibited from engaging in:

- Scalping strategies
- Unauthorized automated trading systems (bots)
- Hedging practices deemed abusive
- Market manipulation or insider trading

- Abuse of promotional or bonus systems

Accounts found in violation may be suspended or terminated. Redmondsterling reserves the right to void any trades deemed abusive or non-compliant.

IP Restrictions and Blocked Jurisdictions

Redmondsterling does not provide services in certain restricted jurisdictions, including but not limited to:

- Cambodia
- Cuba
- Iran
- North Korea
- United States

Any attempt to access the platform from restricted regions, including through VPNs or masked IP addresses, is strictly prohibited.

Redmondsterling reserves the right to:

- Block access
- Void trades
- Suspend or terminate accounts associated with restricted jurisdictions

Final Provision

This policy is designed to maintain the integrity, security, and regulatory compliance of the Redmondsterling platform while ensuring a safe trading environment for all users.